Hampshire County Council

Consultation on:

- **proposed changes to the respite service at Orchard Close, Hayling Island, and**
- **generating income through marketing spare capacity at other County Council respite services**

Findings Report Appendices

February 2020

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Appendix 1 – Consultation context and methodology

Context

The County Council's core role is to deliver public services to the 1.35 million residents living in Hampshire (excluding Portsmouth and Southampton).

In 2017, the Adults' Health and Care Department was set a savings target of approximately £56 million per year, to be delivered by April 2019. This was to contribute to the County Council's overall anticipated budget shortfall of £140m by April 2019.

In autumn 2018, a public consultation was undertaken on the future of the Orchard Close respite service for people with learning disabilities. This included proposals to close the respite service at Orchard Close, which were estimated to deliver savings of approximately £617,000.

Following this consultation, a recommendation was put forward to close the respite service at Orchard Close. However, at the meeting of the County Council's Health and Adult Social Care Select Committee on 11 February 2019, the Committee asked that the Executive Member for Adult Social Care and Health consider other options for the future of the respite service.

At the Decision Day on 29 March 2019, the Executive Member for Adult Social Care and Health asked that further work be undertaken on all possible wider options, and that further reports would be submitted not before autumn 2019.

Following engagement with Members, Healthwatch, parents, carers, service users, staff, and other interested parties, the County Council has developed proposals to:

- reduce the number of registered beds at the respite service at Orchard Close on Hayling Island from 13 to 10; and
- generate income by marketing some spare capacity at the County Council's other respite services to other local authorities and the National Health Service (NHS).

Research approach

The County Council carried out an open consultation designed to give all Hampshire residents and wider stakeholders the opportunity to have their say about the proposed changes to the respite service in Hampshire. The general public living outside Hampshire were also able to respond.

Responses could be submitted through an online Response Form, available at https://www.hants.gov.uk/aboutthecouncil/haveyoursay/consultations/respite-consultation or as a paper form, which was made available on request. An easy read version was also produced. Alternative formats were also made available on request.

Unstructured responses sent through other means, such as via email or as written letters, and received by the consultation's closing date were also accepted.

Parents and/or carers of the people who use the services were sent standard copies of the consultation document and response form, and service users were sent easy read copies of these documents, along with a pre-paid return envelope. Feedback to the consultation was also accepted in the form of letters and emails.

Three consultation events were held during the consultation period, aimed at service users and their parents and/or carers, allowing them to meet with officers from the County Council's learning disability service to discuss the proposals. The events were held in Basingstoke, Fareham and Havant. An independent advocate was available at each event to support attendees to participate in, or respond to, the consultation if required.

An Information Pack was produced alongside the consultation, providing information about each of the options presented. The Information Pack was also available in easy read format.

212 members of the public and stakeholder organisations or groups completed the consultation questionnaire, which ran from Monday 16 December 2019 until Sunday 09 February 2020.

2 responses were submitted by letter and email, as opposed to using the Response Form.

Speak Easy Advocacy ran three independent workshops as part of their usual advocacy sessions, without input from the County Council, and submitted these findings to the County Council. A summary of these findings is included as part of the consultation findings.

Six responses were from organisations or groups. The list of Organisations who provided a response, and gave their Organisation's name when asked, is included as Appendix 3 of this document.

The County Council would like to thank all those who took part in this consultation.

Interpreting the data

As the consultation was an open exercise, its findings cannot be considered to be a 'sample' or representative of the Hampshire population.

The 212 responses received to the consultation questionnaire break down as follows:

- 51 via the online Response Form, of which 5 used the easy read version of the Response Form and 46 used the non-easy read Response Form; and

- 161 responses via the paper Response Form, of which 65 used the easy read version and 96 used the non-easy read Response Form.

All consultation questions were optional. The analysis only takes into account actual responses – where ‘no response’ was provided to a question, this was not included in the analysis. As such, the totals for each question add up to less than 205 (the total number of respondents who replied to the consultation questionnaire).

Recognising the total sample size of 212, percentages are shown to the nearest whole number, as greater detail could have been misleading and would not have added any value to analysis. Therefore, in some analyses rounding errors may apply (for example, if all percentages add up to 101%).

Open-ended responses were analysed by theme, using an inductive approach. This means that the themes were developed from the responses themselves, not pre-determined based on expectations, to avoid any bias in the analysis of these responses. These themes, brought together into code frames, were reviewed by the researchers throughout their analysis of the findings to ensure that they were accurate and comprehensive, and are included in the appendices to this report.

Publication of data

Data provided as part of this consultation will be treated in accordance with the General Data Protection Regulation 2016/679. Personal information will be used for analytical purposes only. The County Council will not share the information collected as part of this consultation with third parties. All individuals' responses will be kept confidential and will not be shared. Responses from groups or organisations may be published in full. The County Council will securely retain and store copies of the responses for one year after the end of the consultation process, and then delete the data.

More details on how the County Council holds personal information can be found at www.hants.gov.uk/privacy.

Appendix 2 – Consultation Response Form (non-easy read version)

Consultation on:
- proposed changes to the respite service at Orchard Close, Hayling Island, and
- generating income through marketing spare capacity at other County Council respite services

Hampshire County Council

Introduction

Hampshire County Council is seeking the views of service users, the general public, and other interested stakeholders on proposals to:

- reduce the number of beds at Orchard Close on Hayling Island, and
- generate income through marketing spare capacity at other County Council respite services.

The consultation opens on Monday 16 December 2019 and closes at 11:59pm on Sunday 09 February 2020. Any responses received after the closing date will not be included in the findings report.

More information on these proposals and the consultation can be found on the web page at www.hants.gov.uk/respite-consultation. It is strongly advised that you read the information pack, which can be found on this web page, before completing this consultation.

If you have any questions about this consultation, please contact Hampshire County Council via email at AS.Consultation@hants.gov.uk, or by telephone on 01962 847267.

When you have finished providing your response with this form, please return it to the County Council in the pre-paid envelope that you may have been provided.

If you do not have a pre-paid envelope, please post your response to: **Freepost HAMPSHIRE**

Please also write **AS Consultation** on the back of the envelope. You do not need to use a stamp.

You can request this consultation document in other formats, such as easy read, Braille, audio or large print, by emailing AS.Consultation@hants.gov.uk, or by calling 01962 847267.

Your data

Privacy notice

Hampshire County Council is collecting information about you through this questionnaire in order to understand views on the proposals to reduce the number of beds at the respite service at Orchard Close, Hayling Island, and to market spare capacity at Hindson House, Jacobs Lodge, and Newcroft respite services to other local authorities and the NHS. We will use the information to understand your views and the perceived impact of the proposed changes. All data will remain within the UK, and will not be shared with third parties. We will keep your personal information securely for one year, after which it will be deleted or destroyed.

You have some legal rights in respect of the personal information we collect from you. Please see our website Data Protection page at www.hants.gov.uk/aboutthecouncil/strategiesplansandpolicies/dataprotection for further details. You can contact the County Council's Data Protection Officer at data.protection@hants.gov.uk. If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office at https://ico.org.uk/concerns.

Consultation on:
- proposed changes to the respite service at Orchard Close, Hayling Island, and
- generating income through marketing spare capacity at other County Council respite services

Hampshire County Council

About this consultation

This questionnaire is divided into six sections:

Section 1 – Keeping the respite service at Orchard Close open whilst reducing running costs of the service

Section 2 – The proposed reduction of the number of beds at Orchard Close

Section 3 – Increasing usage of the respite service at Orchard Close outside peak periods

Section 4 – Marketing spare capacity at Jacobs Lodge, Hindson House and Newcroft respite services

Section 5 – Further comments

Section 6 – About You

The consultation results and analysis of the findings will be published and presented to the Executive Member for Adult Social Care and Health later in 2020, along with a final recommendation on the future of the respite service at Orchard Close.

Section 1 - Keeping the respite service at Orchard Close open whilst reducing running costs of the service

Following the consultation in 2018 on a proposal to close the respite service at Orchard Close, the County Council is continuing to run the respite service at Orchard Close and at the same time is looking at ways to reduce the running costs of the service.

Question 1: The County Council is continuing to run the respite service at Orchard Close and at the same time is looking at ways to reduce the running costs of the service. Do you agree or disagree with this approach?
Please select one option

I agree with this approach ☐
I disagree with this approach ☐

If you would like to give reasons for your answer, please do so below:

Consultation on:
- proposed changes to the respite service at Orchard Close, Hayling Island, and
- generating income through marketing spare capacity at other County Council respite services

Hampshire County Council

Section 2 - The proposed reduction of the number of beds at Orchard Close

This proposal is explained in the consultation Information Pack which can be found at www.hants.gov.uk/respite-consultation.

The Information Pack explains that the County Council is proposing to reduce the number of beds at Orchard Close from 13 to 10, and to increase use of the 10 remaining beds outside the peak summer season to achieve the same overall level of usage across the year.

Question 2: To what extent do you agree or disagree with the proposal to reduce the number of beds at Orchard Close from 13 to 10?
Please select one option

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
☐	☐	☐	☐	☐	☐

If you would like to give reasons for your answer, please do so below:

Consultation on:
- proposed changes to the respite service at Orchard Close, Hayling Island, and
- generating income through marketing spare capacity at other County Council respite services

Hampshire County Council

Section 2 - The proposed reduction of the number of beds at Orchard Close

This proposal is explained in the consultation Information Pack which can be found at www.hants.gov.uk/respite-consultation.

The Information Pack explains that the County Council's proposal to reduce the number of beds at Orchard Close would mean that there would be increased pressure on Orchard Close in the summer months, when the service is busiest.

Question 3: Which of the following options do you believe would give respite service users fairer access to respite at Orchard Close across the year?
Please select all that apply

- Limiting respite users to only book one week during the summer months ☐
- Fixed start and end days (i.e. Saturday - Saturday) during the summer months ☐
- Minimising weekend-only respite periods ☐
- Allowing groups of service users to book together, where possible, so that friends can take respite at the same time in the quieter months ☐
- Temporarily increase occupancy levels to above 85% during the summer months ☐
- Any other options not listed above ☐

For 'other' please describe below:

Question 4: What impact, if any, do you think that this reduction in the availability of respite at Orchard Close over the summer period could have on service users and their families?

Consultation on:
- proposed changes to the respite service at Orchard Close, Hayling Island, and
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Section 3 - Increasing usage of the respite service at Orchard Close outside peak periods

The County Council is looking at how to increase the usage of the respite service at Orchard Close outside the peak Summer period.

Question 5: Which of the following would make the respite service at Orchard Close more attractive for service users?
Please select all that apply

- Arts and craft sessions ☐
- Board games and game sessions ☐
- Cooking classes ☐
- Exercise classes ☐
- Friendship weeks (weeks with friends at Orchard Close) ☐
- Gardening ☐
- Home cinema with a selection of films ☐
- Music and singing sessions ☐
- Newsletter ☐
- Additional pets at Orchard Close ☐
- 'Themed' activity weeks at Orchard Close ☐
- Trips to exercise activities, such as swimming ☐
- Trips to museums and other cultural sites ☐
- Trips to shopping centres ☐
- Anything else not listed above ☐

For 'anything else', please describe these below:

Consultation on:
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Hampshire County Council

Section 4 - Marketing spare capacity at Jacobs Lodge, Hindson House and Newcroft respite services

This proposal is explained in the consultation Information Pack which can be found at www.hants.gov.uk/respite-consultation.

The Information Pack explains that the County Council proposes to market spare capacity at Hindson House, Jacobs Lodge, and Newcroft respite services to other local authorities and the NHS, as a way to generate income and deliver anticipated savings to the respite service.

Question 6: To what extent do you agree or disagree with the proposal to market spare capacity at Hindson House, Jacobs Lodge, and Newcroft respite services to other local authorities and the NHS?
Please select one option

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
☐	☐	☐	☐	☐	☐

If you would like to give reasons for your answer, please do so below:

Consultation on:
- proposed changes to the respite service at Orchard Close, Hayling Island, and
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Hampshire County Council

Section 5 - Further comments

Question 7: If you have any further comments on the proposals in this consultation, or alternative suggestions on how the County Council could save £285,000 from its Adults' Health and Care budget, then please provide these in the box below.
Please do not include any personal details in your response

Question 8: Please describe what, if any, impact the proposals in this consultation could have on you or your family, or people you know or work with.
Please do not include any personal details in your response

Consultation on:
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Hampshire County Council

Section 6 - About you

Hampshire County Council is committed to improving its services, eliminating unlawful discrimination, and promoting equality of opportunity for all people.

We would be grateful if you could answer the following questions so that we can analyse the results overall and by different groups of people. This will help us to understand the impacts of the consultation proposals and the views on them by different groups.

Is this a personal response, or are you responding on behalf of an organisation or group that you represent?
Please select one option

This is a personal response ☐
This response is on behalf of an organisation or group that I represent ☐

***If this is a personal response**, please now **go to the next page** and ignore the remainder of the questions on this page.*

***If this response is on behalf of an organisation or group** that you represent, please answer the questions below.*

Please tell us a little bit about the organisation or group that you represent

The name of the organisation or group	
The address of the organisation or group	
Your name	
Your position in the organisation or group	

Over the past 12 months, has your organisation or group worked with any of the following respite services?
Please select all that apply

Hindson House	Jacobs Lodge	Newcroft	Orchard Close	None of these	Prefer not to say
☐	☐	☐	☐	☐	☐

***If this response is on behalf of an organisation or group** that you represent, please go to last page of this response form.*

Consultation on:
- proposed changes to the respite service at Orchard Close, Hayling Island, and
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Hampshire County Council

Section 6 - About you

If you have any connections with Hindson House, Jacobs Lodge, Newcroft, or Orchard Close respite services, please tell us which of the following statements best describe these?

Please select all that apply

	Hindson House	Jacobs Lodge	Newcroft	Orchard Close
I have no connection to this respite service	☐	☐	☐	☐
I currently use this respite service	☐	☐	☐	☐
I previously used this respite service	☐	☐	☐	☐
I am a parent or carer of somebody who uses this respite service	☐	☐	☐	☐
I am a family member of somebody who uses this respite service	☐	☐	☐	☐
I am a member of the local community	☐	☐	☐	☐
I am a member of a local voluntary / community group	☐	☐	☐	☐
I am employed at this respite service	☐	☐	☐	☐
Other (please describe below)	☐	☐	☐	☐
Prefer not to say	☐	☐	☐	☐

For 'other', please describe in the box below:

How would you describe your gender?

Please select one option

Female ☐ Male ☐ Other ☐ Prefer not to say ☐

For 'other', please describe in the box below:

How old are you?

Please select one option

Under 18 ☐ 18 to 24 ☐ 25 to 34 ☐ 35 to 44 ☐ 45 to 54 ☐ 55 to 64 ☐ 65 to 74 ☐ 75 or over ☐ Prefer not to say ☐

Do you have a long-standing illness, health problem or disability?

Please select one option

Yes ☐ No ☐ Prefer not to say ☐

Section 6 - About you

Finally, to help us improve access to future consultations, please tell us where you first heard about this consultation:
Please select one option

- Online ☐
- Consultation letter ☐
- On social media (e.g. Facebook, Twitter, etc) ☐
- Word of mouth ☐
- Reported in the press (e.g. radio, newspaper) ☐
- Other ☐

For 'other', please describe in the box below:

End of questionnaire

Thank you for taking the time to complete this questionnaire.

This consultation closes at midnight on Sunday 09 February 2020. The consultation results and analysis of the findings will be published and presented to the Executive Member for Adult Social Care and Health later in 2020, along with a final recommendation on the respite service at Orchard Close.

If you have any questions about this consultation, please contact Hampshire County Council via email at AS.Consultation@hants.gov.uk, or by telephone on 01962 847267.

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You can request this consultation document in other formats, such as easy read, Braille, audio or large print, by emailing AS.Consultation@hants.gov.uk, or by calling 01962 847267.

Appendix 3 – Organisations and groups that responded to the consultation

Where applicable, respondents were asked to provide the name of the organisation or group that the represented. Where this information was provided, it was not consistently recognisable. As a result, only those who provided a recognisable name, and contact details, for the organisation or group that they represented were included in this segment of respondents. The organisations and groups included were as follows:

- Choices - SAY group
- Dominic Care Limited
- Fareham and Gosport parent/carer group
- Havant Hub Self Advocacy Group

Appendix 4 – Profile of respondents who used the consultation Response Form

The 212 respondents using the consultation Response Form were asked about their characteristics and relationship to Orchard Close. Where provided, this information is shown below:

Type of respondent

- Organisation or group = 6
- Personal = 202
- No response provided = 4

The details of the individuals who responded to the consultation Response Form are included below:

Connection to respite services *(respondent could select more than one)*

	Hindson House	Jacobs Lodge	Newcroft	Orchard Close
Indicated a connection to the Service	**22**	**26**	**28**	**114**
Currently or previously used for respite	15	22	17	73
Parent or carer of somebody who uses this service	15	17	18	63
Family member of somebody who uses this service	2	3	6	22
Member of the local community	2	4	5	8
Member of a local voluntary/community group	-	-	-	2
Employed at this service	-	-	-	-
Other	-	-	-	-
Prefer not to say	-	-	-	-

Gender

- Female = 119
- Male = 68
- Other = 2
- Prefer not to say = 7
- No response provided = 6

Age

- Under 18 = 2
- 18 to 24 = 9
- 25 to 34 = 20
- 35 to 44 = 19

- 45 to 54 = 37
- 55 to 64 = 44
- 65 to 74 = 43
- 75 or over = 17
- Prefer not to say = 9
- No response provided = 2

Does the respondent have a health problem or a disability?

- No = 82
- Yes = 93
- Prefer not to say = 20
- No response provided = 7

Appendix 5 – Consultation Response Form data tables

The data tables below are presented with the following notes:

- The data tables for the users of the easy read and the non-easy read Response Forms are shown separately. This is for accuracy, as the wording of the questions in the easy read Response Form was slightly different to that in the non-easy read Response Form.
- Where base sizes are lower than ten the figures for responses are suppressed in these data tables. The responses were used in the full analysis but publishing the detailed response data for smaller groups could compromise respondents' anonymity. Where responses have been suppressed due to low sample sizes these are indicated with an asterisk (*) symbol.

Appendix 5a - Easy read Response Form data tables

Counts Respondents	Base	Question 1: Should the Council keep Orchard Close open but reduce what we spend on it?	
		Yes	No
Total	57	48	9
Are you answering these questions:			
For myself	53	44	9
For an organisation or group	4	*	*
Are you someone who goes to a respite service?			
Yes	45	36	9
No	7	*	*
Which one?			
Hindson House	6	*	*
Jacob's Lodge	7	*	*
Newcroft	7	*	*
Orchard Close	29	23	6
Are you the parent or carer of someone who goes to a respite service?			
Yes	4	*	*
No	3	*	*
Which one?			
Hindson House	1	*	*
Jacob's Lodge	1	*	*
Newcroft	-	*	*
Orchard Close	2	*	*

Counts Respondents	Base	Question 1: Should the Council keep Orchard Close open but reduce what we spend on it?	
		Yes	No
Total	3	3	-
Are you the family member of someone who goes to a respite service?			
Yes	1	*	*
No	2	*	*
Which one?			
Hindson House	-	*	*
Jacob's Lodge	-	*	*
Newcroft	-	*	*
Orchard Close	1	*	*
Do you live in the area close to one of the respite services?			
Yes	1	*	*
No	1	*	*
Which one?			
Hindson House	-	*	*
Jacob's Lodge	-	*	*
Newcroft	-	*	*
Orchard Close	1	*	*
Are you part of a community organisation that is involved in a respite service?			
Yes	-	*	*
No	1	*	*
Which one?			
Hindson House	-	*	*
Jacob's Lodge	-	*	*
Newcroft	-	*	*
Orchard Close	-	*	*
Do you work in a respite service?			
Yes	-	*	*
No	1	*	*

Counts Respondents	Base	Question 1: Should the Council keep Orchard Close open but reduce what we spend on it?	
		Yes	No
Total	58	49	9
Are you....			
Female	27	23	4
Male	25	20	5
Prefer not to say	1	*	*
Other	2	*	*
How old are you?			
Under 18	-	*	*
18 - 24	5	*	*
25 - 34	15	12	3
35-44	9	*	*
45-54	9	*	*
55-64	11	9	2
65-74	6	*	*
75 or over	-	*	*
Perfer not to say	3	*	*
Are you disabled, or do you have a long lasting illness?			
Yes	43	34	9
No	10	10	-
Prefer not to say	4	*	*

Counts Respondents	Base	Question 2: We are suggesting that we reduce the number of beds at Orchard Close from 13 to 10. Do you agree or disagree with this idea?					
		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	**64**	**15**	**11**	**12**	**20**	**5**	**1**
Are you answering these questions:							
For myself	60	13	10	12	19	5	1
For an organisation or group	4	*	*	*	*	*	*
Are you someone who goes to a respite service?							
Yes	51	12	9	11	13	5	1
No	8	*	*	*	*	*	*
Which one?							
Hindson House	7	*	*	*	*	*	*
Jacob's Lodge	8	*	*	*	*	*	*
Newcroft	7	*	*	*	*	*	*
Orchard Close	33	6	7	9	9	1	1
Are you the parent or carer of someone who goes to a respite service?							
Yes	5	*	*	*	*	*	*
No	3	*	*	*	*	*	*
Which one?							
Hindson House	1	*	*	*	*	*	*
Jacob's Lodge	1	*	*	*	*	*	*
Newcroft	-	*	*	*	*	*	*
Orchard Close	3	*	*	*	*	*	*

Counts Respondents	Base	Question 2: We are suggesting that we reduce the number of beds at Orchard Close from 13 to 10. Do you agree or disagree with this idea?					
		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	3	1	-	1	1	-	-
Are you the family member of someone who goes to a respite service?							
Yes	1	*	*	*	*	*	*
No	2	*	*	*	*	*	*
Which one?							
Hindson House	-	*	*	*	*	*	*
Jacob's Lodge	-	*	*	*	*	*	*
Newcroft	-	*	*	*	*	*	*
Orchard Close	1	*	*	*	*	*	*
Do you live in the area close to one of the respite services?							
Yes	1	*	*	*	*	*	*
No	1	*	*	*	*	*	*
Which one?							
Hindson House	-	*	*	*	*	*	*
Jacob's Lodge	-	*	*	*	*	*	*
Newcroft	-	*	*	*	*	*	*
Orchard Close	1	*	*	*	*	*	*
Are you part of a community organisation that is involved in a respite service?							
Yes	-	*	*	*	*	*	*
No	1	*	*	*	*	*	*
Which one?							
Hindson House	-	*	*	*	*	*	*
Jacob's Lodge	-	*	*	*	*	*	*
Newcroft	-	*	*	*	*	*	*
Orchard Close	-	*	*	*	*	*	*
Do you work in a respite service?							
Yes	-	*	*	*	*	*	*
No	1	*	*	*	*	*	*

Counts Respondents	Base	Question 2: We are suggesting that we reduce the number of beds at Orchard Close from 13 to 10. Do you agree or disagree with this idea?					
		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	**65**	**15**	**11**	**13**	**20**	**5**	**1**
Are you....							
Female	**31**	3	9	6	8	5	-
Male	**28**	10	2	5	10	-	1
Prefer not to say	**1**	*	*	*	*	*	*
Other	**2**	*	*	*	*	*	*
How old are you?							
Under 18	-	*	*	*	*	*	*
18 - 24	**6**	*	*	*	*	*	*
25 - 34	**18**	5	4	1	7	1	-
35-44	**9**	*	*	*	*	*	*
45-54	**12**	1	4	4	1	2	-
55-64	**11**	3	-	4	3	1	-
65-74	**6**	*	*	*	*	*	*
75 or over	-	*	*	*	*	*	*
Perfer not to say	**3**	*	*	*	*	*	*
Are you disabled, or do you have a long lasting illness?							
Yes	**50**	13	8	12	12	4	1
No	**10**	-	2	1	6	1	-
Prefer not to say	**4**	*	*	*	*	*	*

Counts Respondents	Base	Question 3: Which of these options do you think are good ideas?				
		People only being able to stay for one week in the summer	People having to start and finish their breaks on a certain day of the week during the summer	People not always being able to stay just for a weekend in the summer	Letting groups of friends stay together	Having more staff working in summer so more people can stay
Total	64	22	18	21	29	45
Are you answering these questions:						
For myself	60	20	16	20	26	41
For an organisation or group	4	*	*	*	*	*
Are you someone who goes to a respite service?						
Yes	51	16	12	15	22	36
No	8	*	*	*	*	*
Which one?						
Hindson House	7	*	*	*	*	*
Jacob's Lodge	8	*	*	*	*	*
Newcroft	7	*	*	*	*	*
Orchard Close	33	10	10	10	16	23
Are you the parent or carer of someone who goes to a respite service?						
Yes	5	*	*	*	*	*
No	3	*	*	*	*	*
Which one?						
Hindson House	1	*	*	*	*	*
Jacob's Lodge	1	*	*	*	*	*
Newcroft	-	*	*	*	*	*
Orchard Close	3	*	*	*	*	*

Counts Respondents	Base	Question 3: Which of these options do you think are good ideas?				
		People only being able to stay for one week in the summer	People having to start and finish their breaks on a certain day of the week during the summer	People not always being able to stay just for a weekend in the summer	Letting groups of friends stay together	Having more staff working in summer so more people can stay
Total	3	1	1	-	2	1
Are you the family member of someone who goes to a respite service?						
Yes	1	*	*	*	*	*
No	2	*	*	*	*	*
Which one?						
Hindson House	-	*	*	*	*	*
Jacob's Lodge	-	*	*	*	*	*
Newcroft	-	*	*	*	*	*
Orchard Close	1	*	*	*	*	*
Do you live in the area close to one of the respite services?						
Yes	1	*	*	*	*	*
No	1	*	*	*	*	*
Which one?						
Hindson House	-	*	*	*	*	*
Jacob's Lodge	-	*	*	*	*	*
Newcroft	-	*	*	*	*	*
Orchard Close	1	*	*	*	*	*
Are you part of a community organisation that is involved in a respite service?						
Yes	-	*	*	*	*	*
No	1	*	*	*	*	*
Which one?						
Hindson House	-	*	*	*	*	*
Jacob's Lodge	-	*	*	*	*	*
Newcroft	-	*	*	*	*	*
Orchard Close	-	*	*	*	*	*
Do you work in a respite service?						
Yes	-	*	*	*	*	*
No	1	*	*	*	*	*

Counts Respondents	Base	Question 3: Which of these options do you think are good ideas?				
		People only being able to stay for one week in the summer	People having to start and finish their breaks on a certain day of the week during the summer	People not always being able to stay just for a weekend in the summer	Letting groups of friends stay together	Having more staff working in summer so more people can stay
Total	64	22	18	21	29	45
Are you....						
Female	31	11	11	10	15	19
Male	27	8	5	8	10	21
Prefer not to say	1	*	*	*	*	*
Other	2	*	*	*	*	*
How old are you?						
Under 18	-	*	*	*	*	*
18 - 24	6	*	*	*	*	*
25 - 34	18	5	4	5	7	13
35-44	10	3	1	3	4	6
45-54	10	5	6	4	5	6
55-64	11	3	3	2	3	9
65-74	6	*	*	*	*	*
75 or over	-	*	*	*	*	*
Perfer not to say	3	*	*	*	*	*
Are you disabled, or do you have a long lasting illness?						
Yes	50	17	12	18	23	35
No	9	*	*	*	*	*
Prefer not to say	4	*	*	*	*	*

Counts Respondents	Base	Question 5: Which of these ideas would help to make more people use Orchard Close in Spring, Autumn and Winter? (Tick as many as you want)															
		Arts and crafts sessions	Board games and game sessions	Cooking classes	Exercise classes	Friendship weeks - spending a week with certain friends	Gardening	Watching films	Music and singing sessions	A newsletter	More pets at Orchard Close	Activity weeks - a different activity each week	Trips to exercise activities - like swimming	Trips to museums, art galleries, places where you can learn about history	Trips to shopping centres	Anything else?
Total	64	46	33	47	36	39	31	46	40	24	31	36	37	31	37	31
Are you answering these questions:																
For myself	60	42	31	43	34	35	28	43	36	21	29	33	35	28	35	27
For an organisation or group	4	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Are you someone who goes to a respite service?																
Yes	51	35	26	37	29	29	23	38	30	18	25	28	30	25	33	24
No	8	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Which one?																
Hindson House	7	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Jacob's Lodge	7	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Newcroft	6	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Orchard Close	35	23	21	29	20	20	16	28	23	15	20	22	22	21	26	20
Are you the parent or carer of someone who goes to a respite service?																
Yes	5	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
No	3	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Which one?																
Hindson House	1	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Jacob's Lodge	1	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Newcroft	-	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Orchard Close	3	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*

Counts Respondents	Base	Question 5: Which of these ideas would help to make more people use Orchard Close in Spring, Autumn and Winter? (Tick as many as you want)															
		Arts and crafts sessions	Board games and game sessions	Cooking classes	Exercise classes	Friendship weeks - spending a week with certain friends	Gardening	Watching films	Music and singing sessions	A newsletter	More pets at Orchard Close	Activity weeks - a different activity each week	Trips to exercise activities - like swimming	Trips to museums, art galleries, places where you can learn about history	Trips to shopping centres	Anything else?
Total	3	3	2	2	2	3	2	2	3	1	2	2	3	1	-	-
Are you the family member of someone who goes to a respite service?																
Yes	1	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
No	2	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Which one?																
Hindson House	-	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Jacob's Lodge	-	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Newcroft	-	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Orchard Close	1	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Do you live in the area close to one of the respite services?																
Yes	1	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
No	1	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Which one?																
Hindson House	-	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Jacob's Lodge	-	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Newcroft	-	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Orchard Close	1	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Are you part of a community organisation that is involved in a respite service?																
Yes	-	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
No	1	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Which one?																
Hindson House	-	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Jacob's Lodge	-	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Newcroft	-	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Orchard Close	-	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Do you work in a respite service?																
Yes	-	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
No	1	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*

Counts Respondents	Base	Question 5: Which of these ideas would help to make more people use Orchard Close in Spring, Autumn and Winter? (Tick as many as you want)															
		Arts and crafts sessions	Board games and game sessions	Cooking classes	Exercise classes	Friendsh-ip weeks - spending a week with certain friends	Gardeni-ng	Watching films	Music and singing sessions	A newsl-etter	More pets at Orchard Close	Activity weeks - a different activity each week	Trips to exercise activities - like sw-imming	Trips to museu-ms, art galleries, places where you can learn about history	Trips to shopping centres	Anything else?
Total	**64**	**46**	**33**	**47**	**36**	**39**	**31**	**46**	**40**	**24**	**31**	**36**	**37**	**31**	**37**	**31**
Are you....																
Female	**32**	23	16	27	18	20	16	22	20	12	14	17	17	13	18	13
Male	**26**	18	13	14	13	14	10	19	15	8	12	14	15	12	15	13
Prefer not to say	**1**	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Other	**2**	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
How old are you?																
Under 18	**-**	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
18 - 24	**7**	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
25 - 34	**18**	10	7	9	7	10	7	11	10	6	9	9	7	6	4	8
35-44	**10**	8	5	10	7	5	6	7	6	5	3	7	9	5	7	3
45-54	**10**	8	7	10	6	6	2	7	8	1	4	5	4	5	8	6
55-64	**10**	9	6	5	6	5	6	8	4	5	3	6	7	7	8	2
65-74	**6**	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
75 or over	**-**	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Perfer not to say	**3**	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Are you disabled, or do you have a long lasting illness?																
Yes	**50**	36	29	38	32	30	23	38	31	19	26	31	32	27	32	26
No	**9**	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Prefer not to say	**4**	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*

Counts Respondents	Base	[Regarding proposal to Market spare capacity at Jacobs Lodge, Hindson House and Newcroft respite services] Question 6: Do you agree or disagree with this idea?					
		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	63	7	7	8	25	10	6
Are you answering these questions:							
For myself	59	7	7	7	25	7	6
For an organisation or group	4	*	*	*	*	*	*
Are you someone who goes to a respite service?							
Yes	50	6	7	6	21	5	5
No	8	*	*	*	*	*	*
Which one?							
Hindson House	7	*	*	*	*	*	*
Jacob's Lodge	8	*	*	*	*	*	*
Newcroft	7	*	*	*	*	*	*
Orchard Close	32	3	2	4	14	5	4
Are you the parent or carer of someone who goes to a respite service?							
Yes	5	*	*	*	*	*	*
No	3	*	*	*	*	*	*
Which one?							
Hindson House	1	*	*	*	*	*	*
Jacob's Lodge	1	*	*	*	*	*	*
Newcroft	-	*	*	*	*	*	*
Orchard Close	3	*	*	*	*	*	*

Counts Respondents	Base	[Regarding proposal to Market spare capacity at Jacobs Lodge, Hindson House and Newcroft respite services] Question 6: Do you agree or disagree with this idea?					
		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	3	1	-	1	1	-	-
Are you the family member of someone who goes to a respite service?							
Yes	1	*	*	*	*	*	*
No	2	*	*	*	*	*	*
Which one?							
Hindson House	-	*	*	*	*	*	*
Jacob's Lodge	-	*	*	*	*	*	*
Newcroft	-	*	*	*	*	*	*
Orchard Close	1	*	*	*	*	*	*
Do you live in the area close to one of the respite services?							
Yes	1	*	*	*	*	*	*
No	1	*	*	*	*	*	*
Which one?							
Hindson House	-	*	*	*	*	*	*
Jacob's Lodge	-	*	*	*	*	*	*
Newcroft	-	*	*	*	*	*	*
Orchard Close	1	*	*	*	*	*	*
Are you part of a community organisation that is involved in a respite service?							
Yes	-	*	*	*	*	*	*
No	1	*	*	*	*	*	*
Which one?							
Hindson House	-	*	*	*	*	*	*
Jacob's Lodge	-	*	*	*	*	*	*
Newcroft	-	*	*	*	*	*	*
Orchard Close	-	*	*	*	*	*	*
Do you work in a respite service?							
Yes	-	*	*	*	*	*	*
No	1	*	*	*	*	*	*

Counts Respondents	Base	[Regarding proposal to Market spare capacity at Jacobs Lodge, Hindson House and Newcroft respite services] Question 6: Do you agree or disagree with this idea?					
		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	**63**	**7**	**7**	**8**	**25**	**10**	**6**
Are you....							
Female	**30**	2	5	4	14	3	2
Male	**27**	5	2	3	11	5	1
Prefer not to say	**1**	*	*	*	*	*	*
Other	**2**	*	*	*	*	*	*
How old are you?							
Under 18	-	*	*	*	*	*	*
18 - 24	**6**	*	*	*	*	*	*
25 - 34	**17**	3	3	1	7	2	1
35-44	**10**	1	1	2	4	1	1
45-54	**10**	1	-	1	7	-	1
55-64	**11**	1	1	2	5	1	1
65-74	**6**	*	*	*	*	*	*
75 or over	-	*	*	*	*	*	*
Perfer not to say	**3**	*	*	*	*	*	*
Are you disabled, or do you have a long lasting illness?							
Yes	**49**	6	6	6	19	6	6
No	**9**	*	*	*	*	*	*
Prefer not to say	**4**	*	*	*	*	*	*

Appendix 5b – Non-easy read Response Form data tables

Counts Respondents	Base	Question 1: The County Council is continuing to run the respite service at Orchard Close and at the same time is looking at ways to reduce the running costs of the service. Do you agree or disagree with this approach?	
		I agree with this approach	I disagree with this approach
Total	118	97	21
Is this a personal response, or are you responding on behalf of an organisation or group that you represent?			
This is a personal response	116	96	20
This response is on behalf of an organisation or group that I represent	2	*	*
Do you have a connection with any of the following respite services?			
Hindson House	14	11	3
Jacobs Lodge	15	9	6
Newcroft	17	15	2
Orchard Close	58	51	7
None of these	15	14	1
Prefer not to say	7	*	*
If you have a connection to Hindson House, which of the following statements best describes this?			
I currently use Hindson House for respite	6	*	*
I previously used Hindson House for respite	2	*	*
I am a parent or carer of somebody who uses Hindson House for respite	14	11	3
I am a family member of somebody who uses Hindson House for respite	2	*	*
I am a member of the local community	2	*	*
I am a member of a local voluntary/community group	-	*	*
I am employed at Hindson House	-	*	*
Other	-	*	*
Prefer not to say	-	*	*
If you have a connection to Jacobs Lodge, which of the following statements best describes this?			
I currently use Jacobs Lodge for respite	10	5	5
I previously used Jacobs Lodge for respite	3	*	*
I am a parent or carer of somebody who uses Jacobs Lodge for respite	14	8	6
I am a family member of somebody who uses Jacobs Lodge for respite	3	*	*
I am a member of the local community	4	*	*
I am a member of a local voluntary/community group	-	*	*
I am employed at Jacobs Lodge	-	*	*
Other	-	*	*
Prefer not to say	-	*	*

Counts Respondents	Base	Question 1: The County Council is continuing to run the respite service at Orchard Close and at the same time is looking at ways to reduce the running costs of the service. Do you agree or disagree with this approach?	
		I agree with this approach	I disagree with this approach
Total	115	95	20
If you have a connection to Newcroft, which of the following statements best describes this?			
I currently use Newcroft for respite	6	*	*
I previously used Newcroft for respite	1	*	*
I am a parent or carer of somebody who uses Newcroft for respite	14	13	1
I am a family member of somebody who uses Newcroft for respite	4	*	*
I am a member of the local community	4	*	*
I am a member of a local voluntary/community group	-	*	*
I am employed at Newcroft	-	*	*
Other	-	*	*
Prefer not to say	-	*	*
If you have a connection to Orchard Close, which of the following statements best describes this?			
I currently use Orchard Close for respite	20	17	3
I previously used Orchard Close for respite	15	13	2
I am a parent or carer of somebody who uses Orchard Close for respite	47	42	5
I am a family member of somebody who uses Orchard Close for respite	19	15	4
I am a member of the local community	5	*	*
I am a member of a local voluntary/community group	2	*	*
I am employed at Orchard Close	-	*	*
Other	-	*	*
Prefer not to say	-	*	*
How would you describe your gender?			
Female	75	62	13
Male	34	27	7
Other	2	*	*
Prefer not to say	3	*	*
How old are you?			
Under 18	2	*	*
18 to 24	3	*	*
25 to 34	3	*	*
35 to 44	8	*	*
45 to 54	21	17	4
55 to 64	28	21	7
65 to 74	30	27	3
75 or over	15	11	4
Prefer not to say	4	*	*
Do you have a long-standing illness, health problem or disability?			
Yes	36	28	8
No	66	55	11
Prefer not to say	9	*	*

Counts Respondents	Base	Question 2: To what extent do you agree or disagree with the proposal to reduce the number of beds at Orchard Close from 13 to 10?					
		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	**136**	**23**	**20**	**25**	**47**	**10**	**11**
Is this a personal response, or are you responding on behalf of an organisation or group that you represent?							
This is a personal response	134	23	20	25	46	9	11
This response is on behalf of an organisation or group that I represent	2	*	*	*	*	*	*
Do you have a connection with any of the following respite services?							
Hindson House	13	-	2	3	6	1	1
Jacobs Lodge	14	5	1	1	7	-	-
Newcroft	21	6	2	3	10	-	-
Orchard Close	72	10	10	13	23	6	10
None of these	15	3	2	4	5	1	-
Prefer not to say	9	*	*	*	*	*	*
If you have a connection to Hindson House, which of the following statements best describes this?							
I currently use Hindson House for respite	5	*	*	*	*	*	*
I previously used Hindson House for respite	2	*	*	*	*	*	*
I am a parent or carer of somebody who uses Hindson House for respite	13	-	2	3	6	1	1
I am a family member of somebody who uses Hindson House for respite	2	*	*	*	*	*	*
I am a member of the local community	1	*	*	*	*	*	*
I am a member of a local voluntary/community group	-	*	*	*	*	*	*
I am employed at Hindson House	-	*	*	*	*	*	*
Other	-	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*
If you have a connection to Jacobs Lodge, which of the following statements best describes this?							
I currently use Jacobs Lodge for respite	9	*	*	*	*	*	*
I previously used Jacobs Lodge for respite	3	*	*	*	*	*	*
I am a parent or carer of somebody who uses Jacobs Lodge for respite	13	5	1	1	6	-	-
I am a family member of somebody who uses Jacobs Lodge for respite	2	*	*	*	*	*	*
I am a member of the local community	3	*	*	*	*	*	*
I am a member of a local voluntary/community group	-	*	*	*	*	*	*
I am employed at Jacobs Lodge	-	*	*	*	*	*	*
Other	-	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*

Counts Respondents	Base	Question 2: To what extent do you agree or disagree with the proposal to reduce the number of beds at Orchard Close from 13 to 10?					
		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	133	23	20	25	45	9	11
If you have a connection to Newcroft, which of the following statements best describes this?							
I currently use Newcroft for respite	8	*	*	*	*	*	*
I previously used Newcroft for respite	2	*	*	*	*	*	*
I am a parent or carer of somebody who uses Newcroft for respite	18	5	2	3	8	-	-
I am a family member of somebody who uses Newcroft for respite	6	*	*	*	*	*	*
I am a member of the local community	5	*	*	*	*	*	*
I am a member of a local voluntary/community group	-	*	*	*	*	*	*
I am employed at Newcroft	-	*	*	*	*	*	*
Other	-	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*
If you have a connection to Orchard Close, which of the following statements best describes this?							
I currently use Orchard Close for respite	23	2	5	5	5	3	3
I previously used Orchard Close for respite	15	1	2	4	6	1	1
I am a parent or carer of somebody who uses Orchard Close for respite	58	6	8	10	19	6	9
I am a family member of somebody who uses Orchard Close for respite	21	2	4	3	8	2	2
I am a member of the local community	7	*	*	*	*	*	*
I am a member of a local voluntary/community group	2	*	*	*	*	*	*
I am employed at Orchard Close	-	*	*	*	*	*	*
Other	-	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*
How would you describe your gender?							
Female	84	14	13	15	28	6	8
Male	39	6	6	8	14	3	2
Other	2	*	*	*	*	*	*
Prefer not to say	6	*	*	*	*	*	*
How old are you?							
Under 18	2	*	*	*	*	*	*
18 to 24	3	*	*	*	*	*	*
25 to 34	3	*	*	*	*	*	*
35 to 44	9	*	*	*	*	*	*
45 to 54	23	6	6	4	4	2	1
55 to 64	33	7	3	2	13	2	6
65 to 74	36	4	3	10	14	2	3
75 or over	15	2	1	3	8	1	-
Prefer not to say	8	*	*	*	*	*	*
Do you have a long-standing illness, health problem or disability?							
Yes	38	8	7	9	9	2	3
No	74	12	12	10	30	6	4
Prefer not to say	16	3	1	3	4	1	4

Counts Respondents	Base	Question 3: Which of the following options do you believe would give respite service users fairer access to respite at Orchard Close across the year?					
		Limiting respite users to only book one week during the summer months	Fixed start and end days (i.e. Saturday - Saturday) during the summer months	Minimising weekend-only respite periods	Allowing groups of service users to book together, where possible, so that friends can take respite at the same time in the quieter months	Temporarily increase occupancy levels to above 85% during the summer months	Any other options not listed above
Total	135	40	45	50	73	81	29
Is this a personal response, or are you responding on behalf of an organisation or group that you represent?							
This is a personal response	133	39	44	49	71	79	28
This response is on behalf of an organisation or group that I represent	2	*	*	*	*	*	*
Do you have a connection with any of the following respite services?							
Hindson House	13	6	5	7	6	8	3
Jacobs Lodge	13	2	4	2	7	7	4
Newcroft	20	5	7	10	11	13	4
Orchard Close	72	23	27	27	36	43	16
None of these	15	6	4	5	11	9	1
Prefer not to say	9	*	*	*	*	*	*
If you have a connection to Hindson House, which of the following statements best describes this?							
I currently use Hindson House for respite	5	*	*	*	*	*	*
I previously used Hindson House for respite	2	*	*	*	*	*	*
I am a parent or carer of somebody who uses Hindson House for respite	13	6	5	7	6	8	3
I am a family member of somebody who uses Hindson House for respite	2	*	*	*	*	*	*
I am a member of the local community	2	*	*	*	*	*	*
I am a member of a local voluntary/community group	-	*	*	*	*	*	*
I am employed at Hindson House	-	*	*	*	*	*	*
Other	-	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*
If you have a connection to Jacobs Lodge, which of the following statements best describes this?							
I currently use Jacobs Lodge for respite	8	*	*	*	*	*	*
I previously used Jacobs Lodge for respite	2	*	*	*	*	*	*
I am a parent or carer of somebody who uses Jacobs Lodge for respite	12	1	3	2	6	6	4
I am a family member of somebody who uses Jacobs Lodge for respite	2	*	*	*	*	*	*
I am a member of the local community	2	*	*	*	*	*	*
I am a member of a local voluntary/community group	-	*	*	*	*	*	*
I am employed at Jacobs Lodge	-	*	*	*	*	*	*
Other	-	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*

Counts Respondents	Base	Question 3: Which of the following options do you believe would give respite service users fairer access to respite at Orchard Close across the year?					
		Limiting respite users to only book one week during the summer months	Fixed start and end days (i.e. Saturday - Saturday) during the summer months	Minimising weekend-only respite periods	Allowing groups of service users to book together, where possible, so that friends can take respite at the same time in the quieter months	Temporarily increase occupancy levels to above 85% during the summer months	Any other options not listed above
Total	132	38	44	49	70	78	28
If you have a connection to Newcroft, which of the following statements best describes this?							
I currently use Newcroft for respite	7	*	*	*	*	*	*
I previously used Newcroft for respite	2	*	*	*	*	*	*
I am a parent or carer of somebody who uses Newcroft for respite	18	4	6	9	10	11	3
I am a family member of somebody who uses Newcroft for respite	6	*	*	*	*	*	*
I am a member of the local community	5	*	*	*	*	*	*
I am a member of a local voluntary/community group	-	*	*	*	*	*	*
I am employed at Newcroft	-	*	*	*	*	*	*
Other	-	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*
If you have a connection to Orchard Close, which of the following statements best describes this?							
I currently use Orchard Close for respite	23	9	11	10	11	9	7
I previously used Orchard Close for respite	15	5	7	6	6	6	3
I am a parent or carer of somebody who uses Orchard Close for respite	58	18	24	24	27	32	13
I am a family member of somebody who uses Orchard Close for respite	21	7	11	11	13	11	4
I am a member of the local community	7	*	*	*	*	*	*
I am a member of a local voluntary/community group	2	*	*	*	*	*	*
I am employed at Orchard Close	-	*	*	*	*	*	*
Other	-	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*
How would you describe your gender?							
Female	81	28	25	31	43	48	13
Male	41	10	13	14	20	23	12
Other	2	*	*	*	*	*	*
Prefer not to say	6	*	*	*	*	*	*
How old are you?							
Under 18	2	*	*	*	*	*	*
18 to 24	3	*	*	*	*	*	*
25 to 34	3	*	*	*	*	*	*
35 to 44	9	*	*	*	*	*	*
45 to 54	23	9	5	7	10	12	8
55 to 64	31	7	8	13	15	15	8
65 to 74	36	11	14	12	17	22	5
75 or over	16	8	10	11	9	10	3
Prefer not to say	8	*	*	*	*	*	*
Do you have a long-standing illness, health problem or disability?							
Yes	41	12	13	13	20	21	11
No	70	21	23	28	39	40	12
Prefer not to say	16	4	5	5	9	13	5

Counts Respondents	Base	Question 5: Which of the following would make the respite service at Orchard Close more attractive for service users?									
		Arts and craft sessions	Board games and game sessions	Cooking classes	Exercise classes	Friendship weeks (weeks with friends at Orchard Close)	Gardening	Home cinema with a selection of films	Music and singing sessions	Newsletter	Additional pets at Orchard Close
Total	**135**	**88**	**69**	**99**	**81**	**81**	**66**	**94**	**89**	**42**	**56**
Is this a personal response, or are you responding on behalf of an organisation or group that you represent?											
This is a personal response	133	86	68	97	79	79	65	92	87	40	55
This response is on behalf of an organisation or group that I represent	2	*	*	*	*	*	*	*	*	*	*
Do you have a connection with any of the following respite services?											
Hindson House	13	9	7	8	6	7	5	8	8	3	3
Jacobs Lodge	13	11	8	9	11	8	9	10	10	3	4
Newcroft	19	9	6	13	14	12	8	7	12	3	5
Orchard Close	73	46	36	55	39	37	32	55	46	26	33
None of these	15	11	9	9	8	11	9	11	12	4	5
Prefer not to say	9	*	*	*	*	*	*	*	*	*	*
If you have a connection to Hindson House, which of the following statements best describes this?											
I currently use Hindson House for respite	5	*	*	*	*	*	*	*	*	*	*
I previously used Hindson House for respite	2	*	*	*	*	*	*	*	*	*	*
I am a parent or carer of somebody who uses Hindson House for respite	13	9	7	8	6	7	5	8	8	3	3
I am a family member of somebody who uses Hindson House for respite	2	*	*	*	*	*	*	*	*	*	*
I am a member of the local community	1	*	*	*	*	*	*	*	*	*	*
I am a member of a local voluntary/community group	-	*	*	*	*	*	*	*	*	*	*
I am employed at Hindson House	-	*	*	*	*	*	*	*	*	*	*
Other	-	*	*	*	*	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*	*	*	*	*
If you have a connection to Jacobs Lodge, which of the following statements best describes this?											
I currently use Jacobs Lodge for respite	8	*	*	*	*	*	*	*	*	*	*
I previously used Jacobs Lodge for respite	2	*	*	*	*	*	*	*	*	*	*
I am a parent or carer of somebody who uses Jacobs Lodge for respite	12	10	8	9	10	7	9	10	10	3	4
I am a family member of somebody who uses Jacobs Lodge for respite	2	*	*	*	*	*	*	*	*	*	*
I am a member of the local community	2	*	*	*	*	*	*	*	*	*	*
I am a member of a local voluntary/community group	-	*	*	*	*	*	*	*	*	*	*
I am employed at Jacobs Lodge	-	*	*	*	*	*	*	*	*	*	*
Other	-	*	*	*	*	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*	*	*	*	*

Counts Respondents	Base	Question 5: Which of the following would make the respite service at Orchard Close more attractive for service users?												
		Arts and craft sessions	Board games and game sessions	Cooking classes	Exercise classes	Friendship weeks (weeks with friends at Orchard Close)	Gardening	Home cinema with a selection of films	Music and singing sessions	Newsletter	Additional pets at Orchard Close	'Themed' activity weeks at Orchard Close	Trips to exercise activities, such as swimming	Trips to museum and other cultural sites
Total	132	85	67	96	78	78	64	91	86	39	54	72	91	65
If you have a connection to Newcroft, which of the following statements best describes this?														
I currently use Newcroft for respite	6	*	*	*	*	*	*	*	*	*	*	*	*	*
I previously used Newcroft for respite	2	*	*	*	*	*	*	*	*	*	*	*	*	*
I am a parent or carer of somebody who uses Newcroft for respite	17	9	6	12	14	11	8	7	12	3	5	11	10	6
I am a family member of somebody who uses Newcroft for respite	5	*	*	*	*	*	*	*	*	*	*	*	*	*
I am a member of the local community	4	*	*	*	*	*	*	*	*	*	*	*	*	*
I am a member of a local voluntary/community group	-	*	*	*	*	*	*	*	*	*	*	*	*	*
I am employed at Newcroft	-	*	*	*	*	*	*	*	*	*	*	*	*	*
Other	-	*	*	*	*	*	*	*	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*	*	*	*	*	*	*	*
If you have a connection to Orchard Close, which of the following statements best describes this?														
I currently use Orchard Close for respite	23	15	15	19	11	13	10	18	17	9	10	14	17	12
I previously used Orchard Close for respite	15	10	9	12	8	8	6	11	11	3	6	8	11	6
I am a parent or carer of somebody who uses Orchard Close for respite	60	39	32	48	36	32	29	47	38	21	25	33	41	31
I am a family member of somebody who uses Orchard Close for respite	20	12	13	14	10	9	8	16	13	8	12	12	14	11
I am a member of the local community	7	*	*	*	*	*	*	*	*	*	*	*	*	*
I am a member of a local voluntary/community group	2	*	*	*	*	*	*	*	*	*	*	*	*	*
I am employed at Orchard Close	-	*	*	*	*	*	*	*	*	*	*	*	*	*
Other	-	*	*	*	*	*	*	*	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*	*	*	*	*	*	*	*
How would you describe your gender?														
Female	83	53	44	61	49	49	43	58	56	27	34	43	63	42
Male	40	28	20	28	25	23	16	28	27	9	13	25	26	20
Other	1	*	*	*	*	*	*	*	*	*	*	*	*	*
Prefer not to say	6	*	*	*	*	*	*	*	*	*	*	*	*	*
How old are you?														
Under 18	2	*	*	*	*	*	*	*	*	*	*	*	*	*
18 to 24	3	*	*	*	*	*	*	*	*	*	*	*	*	*
25 to 34	3	*	*	*	*	*	*	*	*	*	*	*	*	*
35 to 44	8	*	*	*	*	*	*	*	*	*	*	*	*	*
45 to 54	23	13	9	17	9	12	8	16	13	6	8	8	14	10
55 to 64	31	17	17	18	19	17	15	21	23	9	14	16	22	17
65 to 74	37	28	18	28	25	23	17	26	24	12	10	23	28	14
75 or over	16	13	9	12	12	9	9	10	11	2	7	9	10	9
Prefer not to say	8	*	*	*	*	*	*	*	*	*	*	*	*	*
Do you have a long-standing illness, health problem or disability?														
Yes	40	29	20	31	24	24	19	29	23	11	11	20	23	21
No	72	43	36	48	45	45	33	48	53	19	33	39	54	33
Prefer not to say	16	9	8	14	5	7	10	11	8	7	9	10	10	8

Counts Respondents	Base	Question 6: To what extent do you agree or disagree with the proposal to market spare capacity at Hindson House, Jacobs Lodge, and Newcroft respite services to other local authorities and the NHS?					
		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	**136**	**18**	**11**	**23**	**43**	**32**	**9**
Is this a personal response, or are you responding on behalf of an organisation or group that you represent?							
This is a personal response	134	18	11	23	43	31	8
This response is on behalf of an organisation or group that I represent	2	*	*	*	*	*	*
Do you have a connection with any of the following respite services?							
Hindson House	14	1	4	4	4	-	1
Jacobs Lodge	15	6	3	3	3	-	-
Newcroft	21	6	2	3	10	-	-
Orchard Close	70	5	2	7	29	21	6
None of these	15	3	-	5	3	4	-
Prefer not to say	8	*	*	*	*	*	*
If you have a connection to Hindson House, which of the following statements best describes this?							
I currently use Hindson House for respite	6	*	*	*	*	*	*
I previously used Hindson House for respite	2	*	*	*	*	*	*
I am a parent or carer of somebody who uses Hindson House for respite	14	1	4	4	4	-	1
I am a family member of somebody who uses Hindson House for respite	2	*	*	*	*	*	*
I am a member of the local community	2	*	*	*	*	*	*
I am a member of a local voluntary/community group	-	*	*	*	*	*	*
I am employed at Hindson House	-	*	*	*	*	*	*
Other	-	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*
If you have a connection to Jacobs Lodge, which of the following statements best describes this?							
I currently use Jacobs Lodge for respite	10	4	3	2	1	-	-
I previously used Jacobs Lodge for respite	3	*	*	*	*	*	*
I am a parent or carer of somebody who uses Jacobs Lodge for respite	14	5	3	3	3	-	-
I am a family member of somebody who uses Jacobs Lodge for respite	3	*	*	*	*	*	*
I am a member of the local community	3	*	*	*	*	*	*
I am a member of a local voluntary/community group	-	*	*	*	*	*	*
I am employed at Jacobs Lodge	-	*	*	*	*	*	*
Other	-	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*

Counts Respondents	Base	Question 6: To what extent do you agree or disagree with the proposal to market spare capacity at Hindson House, Jacobs Lodge, and Newcroft respite services to other local authorities and the NHS?					
		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	133	18	11	23	42	31	8
If you have a connection to Newcroft, which of the following statements best describes this?							
I currently use Newcroft for respite	8	*	*	*	*	*	*
I previously used Newcroft for respite	2	*	*	*	*	*	*
I am a parent or carer of somebody who uses Newcroft for respite	18	5	1	3	9	-	-
I am a family member of somebody who uses Newcroft for respite	6	*	*	*	*	*	*
I am a member of the local community	5	*	*	*	*	*	*
I am a member of a local voluntary/community group	-	*	*	*	*	*	*
I am employed at Newcroft	-	*	*	*	*	*	*
Other	-	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*
If you have a connection to Orchard Close, which of the following statements best describes this?							
I currently use Orchard Close for respite	22	2	1	1	9	6	3
I previously used Orchard Close for respite	13	3	1	-	7	1	1
I am a parent or carer of somebody who uses Orchard Close for respite	57	2	2	5	23	20	5
I am a family member of somebody who uses Orchard Close for respite	20	3	1	1	7	5	3
I am a member of the local community	7	*	*	*	*	*	*
I am a member of a local voluntary/community group	2	*	*	*	*	*	*
I am employed at Orchard Close	-	*	*	*	*	*	*
Other	-	*	*	*	*	*	*
Prefer not to say	-	*	*	*	*	*	*
How would you describe your gender?							
Female	82	10	9	17	22	19	5
Male	41	7	2	6	15	9	2
Other	2	*	*	*	*	*	*
Prefer not to say	6	*	*	*	*	*	*
How old are you?							
Under 18	2	*	*	*	*	*	*
18 to 24	3	*	*	*	*	*	*
25 to 34	3	*	*	*	*	*	*
35 to 44	8	*	*	*	*	*	*
45 to 54	24	1	1	7	9	5	1
55 to 64	30	5	7	3	8	6	1
65 to 74	37	5	1	5	16	9	1
75 or over	17	3	-	5	6	2	1
Prefer not to say	8	*	*	*	*	*	*
Do you have a long-standing illness, health problem or disability?							
Yes	40	9	5	5	10	7	4
No	72	6	6	15	25	18	2
Prefer not to say	16	2	-	3	4	5	2

Appendix 6 – Open-ended question code frames

The code frames for the following open-ended questions are included in these appendices:

- If you would like to give reasons for your answer, please do so below: *(Following Question 1: The County Council is continuing to run the respite service at Orchard Close and at the same time is looking at ways to reduce the running costs of the service. Do you agree or disagree with this approach?)*
- Code frame for the question "If you would like to give reasons for your answer, please do so below:" *(Following Question 2: To what extent do you agree or disagree with the proposal to reduce the number of beds at Orchard Close from 13 to 10?)*
- Code frame for the question "For 'other' please describe below:" *(Following Question 3: Which of the following options do you believe would give respite service users fairer access to respite at Orchard Close across the year?)*
- Code frame for the question "Question 4: What impact, if any, do you think that this reduction in the availability of respite at Orchard Close over the summer period could have on service users and their families?"
- Code frame for the question "For 'anything else', please describe these below" *(Following Question 5: Which of the following would make the respite service at Orchard Close more attractive for service users?)*
- Code frame for the question "If you would like to give reasons for your answer, please do so below:" *(Following Question 6: To what extent do you agree or disagree with the proposal to market spare capacity at Hindson House, Jacobs Lodge, and Newcroft respite services to other local authorities and the NHS?)*
- Code frame for the question "Question 7: If you have any further comments on the proposals in this consultation, or alternative suggestions on how the County Council could save £285,000 from its Adults' Health and Care budget, then please provide these in the box below."
- Code frame for the question "Question 8: Please describe what, if any, impact the proposals in this consultation could have on you or your family, or people you know or work with."

Appendix 6a - Code frame for the question "If you would like to give reasons for your answer, please do so below:" (Following Question 1: The County Council is continuing to run the respite service at Orchard Close and at the same time is looking at ways to reduce the running costs of the service. Do you agree or disagree with this approach?)

Comments	Count
Do not make any changes/efficiencies/maintain current levels	**33**
Do not reduce the number of beds	6
Make Efficiencies	**27**
Operational running costs only	17
Save money to keep service for future	9
Efficiencies over complete closure	7
Reduce the number of beds	4
Valued service	**26**
Needs to be ring fenced/protected	3
Respite service is vital	3
Impact on level of service	**21**
Availability of care should not be changed/reduced	11
Service quality decline	8
Allocation of number of nights should not be affected	3
Should not reduce flexibility of booking breaks	1
Issues with question wording	**11**
Keep Orchard Close open	**9**
Explore other funding options	**6**
Service users pay for extra days	1
Service users pay towards their respite break	1
Volunteers and charity donations	1
Need more information of implications of approach	**5**
Concerns	**4**
Capacity already high/need as many beds as can	4
Service users	**3**
Could create distress for service users if cannot use when needed	2
Longer term financial impacts	**2**
Full time care	2
Sell spare beds at Orchard Close	**1**

Appendix 6b - Code frame for the question “If you would like to give reasons for your answer, please do so below:” (Following Question 2: To what extent do you agree or disagree with the proposal to reduce the number of beds at Orchard Close from 13 to 10?)

Comments	Count
Concerns	**31**
Shortage of respite places in county already	9
Could mean less staff, impacting quality of service received	9
Less availability in summer months	7
Less availability in general	5
Level of service could decrease	5
Bed space downstairs if removed could restrict who can stays	1
Advanced booking can be difficult	1
Protect Orchard Close/funding should not change	**28**
More beds should be offered flexibly	7
Ensure meets future capacity needs/demand could increase in future	5
Reduction in beds is preferable to complete closure	**24**
Impacts on Parents/carers	**9**
less beds over summer limits carers ability for respite during this time	4
Need more support not less	4
mental health/wellbeing	1
Proposal could improve service	**7**
Fairer/more accessible access throughout the year	3
fairer access to service over summer	2
to existing beds if go ahead e.g. lift access	2
Questions	**6**
Could this affect staff and how many staff will there be for 10 beds?	4
Where will money saved go?	1
Could running costs increase if beds go unused outside of peak period?	1
What time of year would families be allocated?	1
Alternative suggestions	**4**
Use extra beds for people that need respite in local area	2
Ask service users to pay for extra days	2
Wider impacts of proposal	**4**
could mean use of full time care	2
could put pressure on other respite services over the summer	1
Impact on staff	**3**
Impacts on service users	**2**
Efficiencies are preferable to complete closure	**1**
Keep Orchard Close open	**1**

Appendix 6c - Code frame for the question “For 'other' please describe below:” (Following Question 3: Which of the following options do you believe would give respite service users fairer access to respite at Orchard Close across the year?)

Comments	Count
Summer bookings	**11**
Should have longer to book a week away – mentions of between 10 days and 2 weeks	5
Allocate over the summer holidays to families with other children at school	2
Only have summer respite	2
Flexibility	**8**
There should be more flexible start times and pick up times	2
There should be flexibility in exceptional circumstances	1
That there should be more flexibility for weekend stays	1
Allow for emergency bookings if available	1
Increase weekend respite over quieter months/winter	**5**
Encourage smaller stays during winter/autumn during the week/additional dates	**4**
Generate income	**3**
Offer 'funded' days to help fund Orchard Close	2
Better management/organisation systems/booking forms	**3**
Allocate specific breaks per season per family/request that respite is spread out over seasons	**3**
Advertise better to increase usage	**3**
Do not reduce access/keep it as it is	**3**
Increase the amount of allocation a family can have	**2**
Create seasonal events to encourage more use across the year	**2**
Keep Orchard Close open	**1**

Appendix 6d - Code frame for the question “Question 4: What impact, if any, do you think that this reduction in the availability of respite at Orchard Close over the summer period could have on service users and their families?”

Comments	Count
Impact on holiday	**45**
1 week not enough	21
Not being able to have summer holidays	17
Issues with school holidays/other children - can only go away during that time	12
Families who have more than one child/arranging care over school holidays	3
Force families to take holiday during school term	5
Impact on parents/carers	**23**
Parents/carers may not be able to cope if less beds	4
Could result in travelling to other (further) respite centres	2
Availability	**14**
Lack of last minute/short notice bookings	3
Must be worked out fairly to ensure equal opportunity	3
Emergency care may not be available	2
Allow 1 week respite in summer as summer resort	1
Impact on service users	**13**
Can only use respite over school/college holidays	7
Miss out on seeing friends	2
Positive impact	**12**
Fairer allocation	9
If run the same month-to-month	1
Impacts on capacity	**9**
Reduction could cause capacity issues	7
Service is needed the most over summer months	4
Less flexibility	**7**
Longer term impacts	**6**
Could result in 24hr care needed	3
Could cost the council more in the long term	2
Impact on family unit	**5**
Impact on mental health and wellbeing	2
Strain on family relationships	1
lower income families	1
Could make it difficult for those who want to use for weekends only	**3**
No/minimal impact	**2**

Appendix 6e - Code frame for the question “For 'anything else', please describe these below” (Following Question 5: Which of the following would make the respite service at Orchard Close more attractive for service users?)

Suggestions	Count
Bowling	18
Theatre visit	13
Cinema trips	9
Coffee shop visits	6
Pub visits	6
Train trips	6
Trips to amusement parks e.g. Paultons Park	6
Trips to seaside amusements	6
Ask service user before their stay	5
Discos	5
Themed weeks	5
Horse riding	4
Zoo trips	4
Beach visit	3
Car boot sale	3
Ferry trips	3
Walking	3
Aquarium	2
Barbecues	2
Beauty Therapy sessions	2
Concert visit	2
Party themed weeks	2
Pets	2
Visits to farms	2
Adapted cycle rides	1
Aerobility	1
Animal themed places	1
Bike rides	1
Bingo	1
Climbing	1
Crazy golf	1
Cricket	1
Fete/fayres	1
Football	1
Fort Purbrook	1
Fort Widley	1
Garden centre	1
Karaoke	1
Library	1

Suggestions	Count
Mental Health awareness/mindfulness	1
Museums	1
Pilates/yoga sessions	1
Restaurant trips	1
"Something meaningful"	1
The Peter Ashley Activity Centre	1
Theme weeks should be allocated if not filled	1
Television	1
Under- and over-30s weeks	1
Vary the difficulty - some for complex needs, some for more abled	1
Watching sport	1

Appendix 6f - Code frame for the question "If you would like to give reasons for your answer, please do so below:" (Following Question 6: To what extent do you agree or disagree with the proposal to market spare capacity at Hindson House, Jacobs Lodge, and Newcroft respite services to other local authorities and the NHS?)

Comments	Count
Priority to existing users	**23**
Hampshire residents should get priority	12
Spare beds should be offered to service users first	8
Ensure do not put strain on staff	2
Concerned about capacity issues	**16**
Agree if maintain level of current service/availability	**12**
If only over quiet, off peak periods e.g. winter	3
Concerns for the service user	**11**
Safety concerns if have NHS sharing with vulnerable adults	5
Ensure there is room for emergency admissions	4
Could impact on their care if other/extra people	1
Reduce beds/make savings at Jacobs Lodge/Hindson House/Newcroft instead of Orchard Close	**8**
Advertise more extensively	**7**
Not appropriate care for learning disabled	**7**
Income generation could create benefit	**6**
Help with staffing cost	1
Alternative approach	**5**
Put extra rooms to service users and ask to pay	4
Manage respite services better as a whole	1
Use capacity at Orchard Close and sell this	**3**
Reduce number of beds/make savings at other respite homes as well	**2**
Orchard Close users should have priority of alternatives at Jacobs Lodge/Hindson house/Newcroft	**2**
Market more to ensure maximum benefit	**1**
Could help other people	**1**
Could bring in revenue	**1**
May not be economically viable	**1**
Question: Would this mean sharing space with older people?	**1**

Appendix 6g - Code frame for the question "Question 7: If you have any further comments on the proposals in this consultation, or alternative suggestions on how the County Council could save £285,000 from its Adults' Health and Care budget, then please provide these in the box below."

Comments	Count
HCC wide Operational savings	**25**
Savings Staff pay	15
Reduce cost of consultations	8
Sell Spare capacity	**13**
Carers could pay for additional respite	6
Spare capacity at Orchard Close should be let to NHS and La's too	3
Let to other 'vulnerable' groups	1
Offer staffed to be 'loaned out'	1
Make savings from other services/departments	**11**
renegotiate contracts for transporting service users	1
Encourage transport independence	1
home to school transport	1
Do not make budget cuts	**10**
Charges at Orchard Close	**7**
Service users pay towards care	6
Charge for respite care	**4**
Long term financial strain	**3**
Assess peoples needs appropriately to minimise emergency care	1
Cut beds at Hindson house/Jacobs Lodge/Newcroft	**3**
Ensure service users are aware of all respite units to increase capacity	**2**
Building running cost savings	**2**
Lobby central government for money	**2**
Increase Council Tax	**2**
Close Jacobs Lodge instead as underused	**2**
Offer spare capacity to service users	**2**
Use volunteers to cover potential loss in staff	**1**
Fundraise	**1**
Staffing numbers could be reduced	**1**
Assess service users' needs more closely	**1**

Appendix 6h - Code frame for the question "Question 8: Please describe what, if any, impact the proposals in this consultation could have on you or your family, or people you know or work with."

Comments	Count
Impact on parents/carers	**43**
Unable to cope	13
Mental health impact	11
May not be able to get break	9
Harder to book holidays	6
Miss out on time to relax	5
Older carers may need more support	2
Impact on service user s at Orchard Close	**19**
Less time spent with friends	3
May have fewer nights per year	3
Emotional distress	2
Staying at another centre would be stressful	2
Know staff and feel comfortable at Orchard Close	1
Longer stays are more beneficial to service user independence	1
Impact on family	**13**
Mental health/stress impact	7
Other siblings may miss out on holiday/time with parents if don't get respite	4
Fewer beds could mean less respite time	**8**
Not as easy to access	5
Orchard Close is a valued service	**7**
Homely feel	2
Allows for activities outside, other centres could be more isolating	1
Orchard Close capacity issues	**7**
Not as easy to access	5
Fewer beds for more abled	1
Less staffing at Orchard Close	**7**
Impacts of giving spare capacity to NHS (Hindson, Newcroft, Jacobs lodge)	**6**
Less room for respite users	5
Safeguarding issues	4
Less flexibility	2
Less access	2
Less emergency care	2
Longer term impacts	**6**
24 hour care/full time care	5
Proposals seem fair if retain service	**6**
Benefits to service	1

Comments	Count
Little/no impact	**6**
Concerned impact quality of service received	**6**
Concerned that capacity issues at other respite centres	**5**
Length of respite concerns	**5**
7 days is not long enough	4
Do not know at this stage	**4**
Reduced flexibility because of proposals	**3**
Paper work/administration/training not undertaken	**3**
Safeguarding issues	**2**
Could mean lack of space for summer respite	**1**
Use day centres more for more regular respite	**1**
Respite break is really important to parents/carers	**1**
Question: Would service users be able to book respite short notice or would they be filled?	**1**